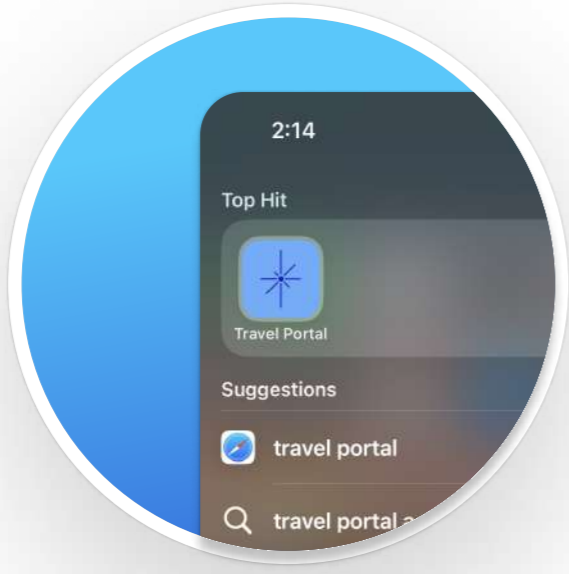


# How To Use The Travel Portal App

Download & access itineraries on the Travel Portal App for Android and iOS devices



## Already have the app on your phone?

If you already have the Travel Portal app installed on your phone, simply view the itinerary or guest portal link that has been shared with you from your phone and click the button that says “**Already have the app? Click here.**”

## Haven't downloaded the app yet?

There are two ways to download the Travel Portal app - either directly from the app stores or from the itinerary or guest portal link when viewed on your phone.

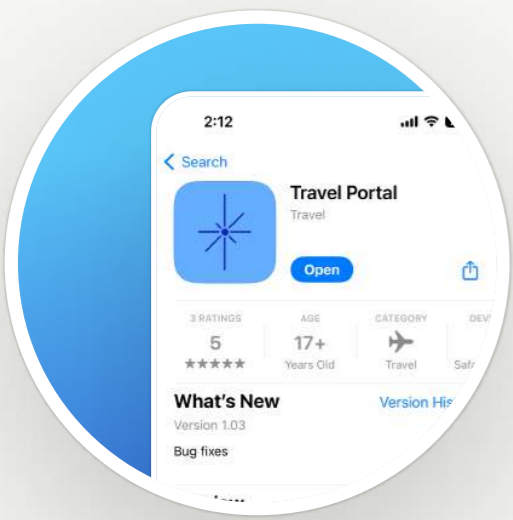
We walk you through both options below.

### OPTION 1

Download Directly From App Stores

### OPTION 2

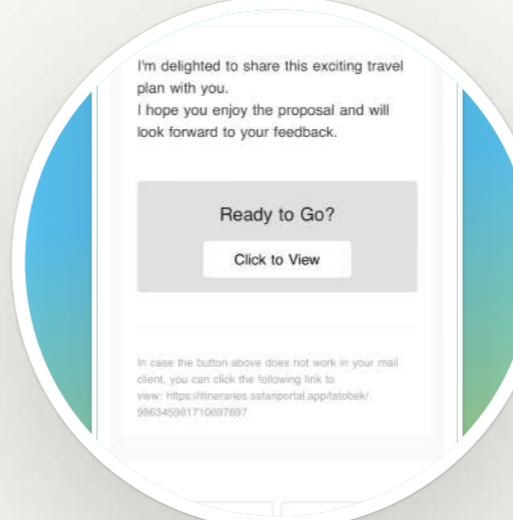
Download From Itinerary Link



#### STEP 1

#### Download app

Go to [Google Play Store](#) or [Apple Store](#) & search for the **Travel Portal** app.



#### STEP 1

#### Open the itinerary link on your phone

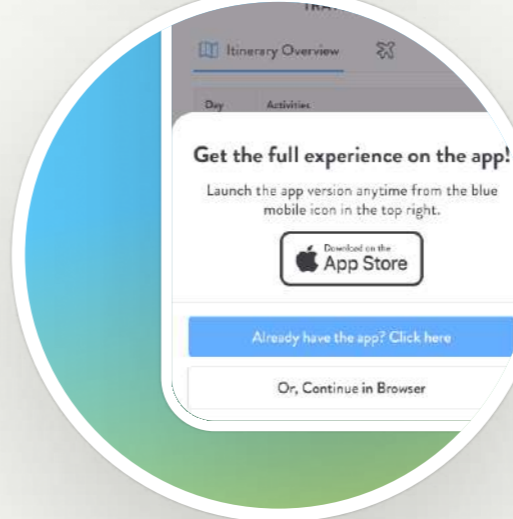
View the link that your travel consultant shared with you, from your mobile device.



#### STEP 2

#### Register for the app

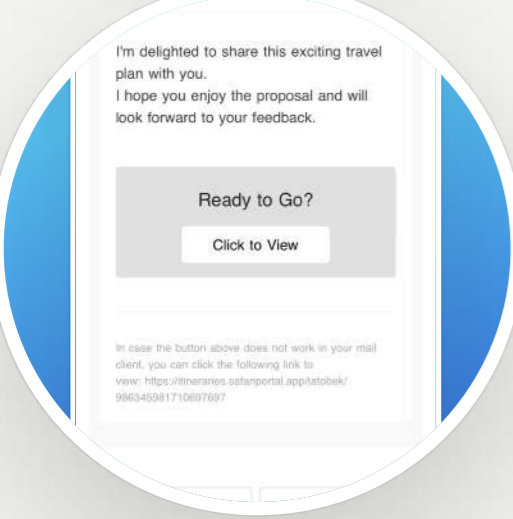
Enter your email and set a password to log in. If you have an existing Guest Portal or Safari Portal login you can use the same email + password.



#### STEP 2

#### Click the download icon to download the Travel Portal app

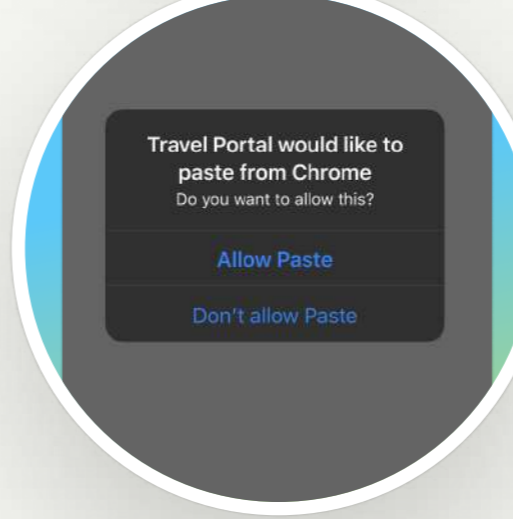
Download the app from the App Store or Google Play store.



#### STEP 3

#### Open the itinerary link on your phone

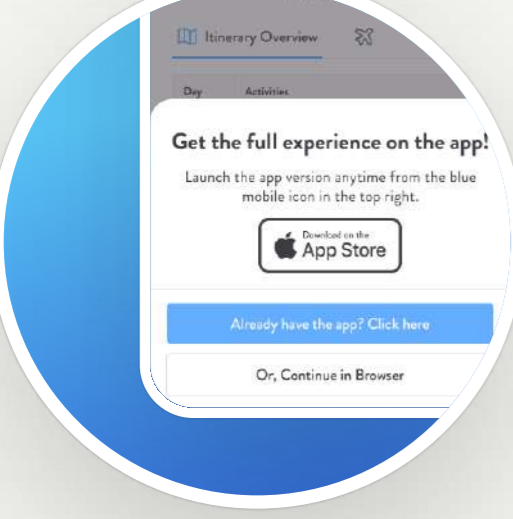
View the link that your travel consultant shared with you, from your mobile device.



#### STEP 3

#### Allow paste from your browser

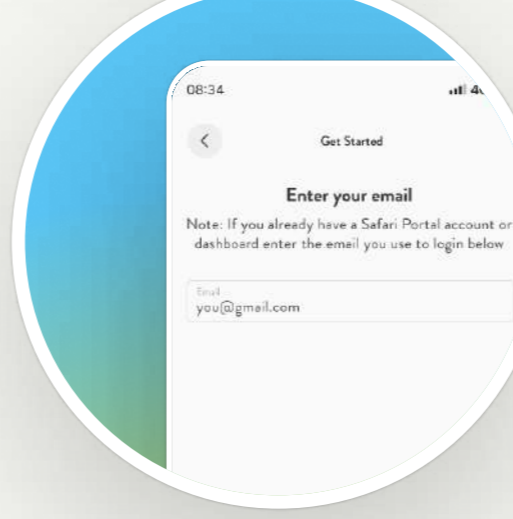
Make sure to click “Allow Paste”



#### STEP 4

#### Click “Already have the app? Click here”

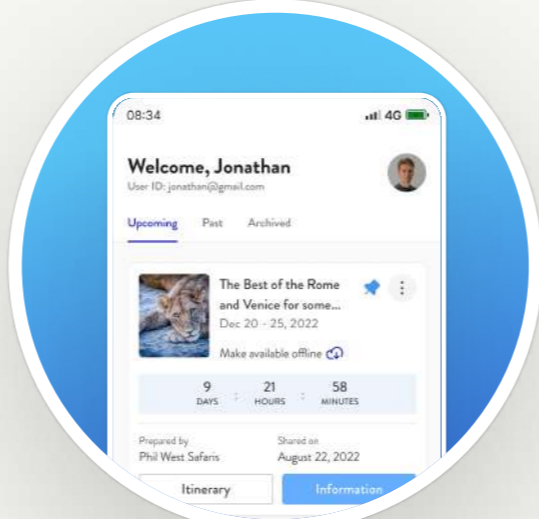
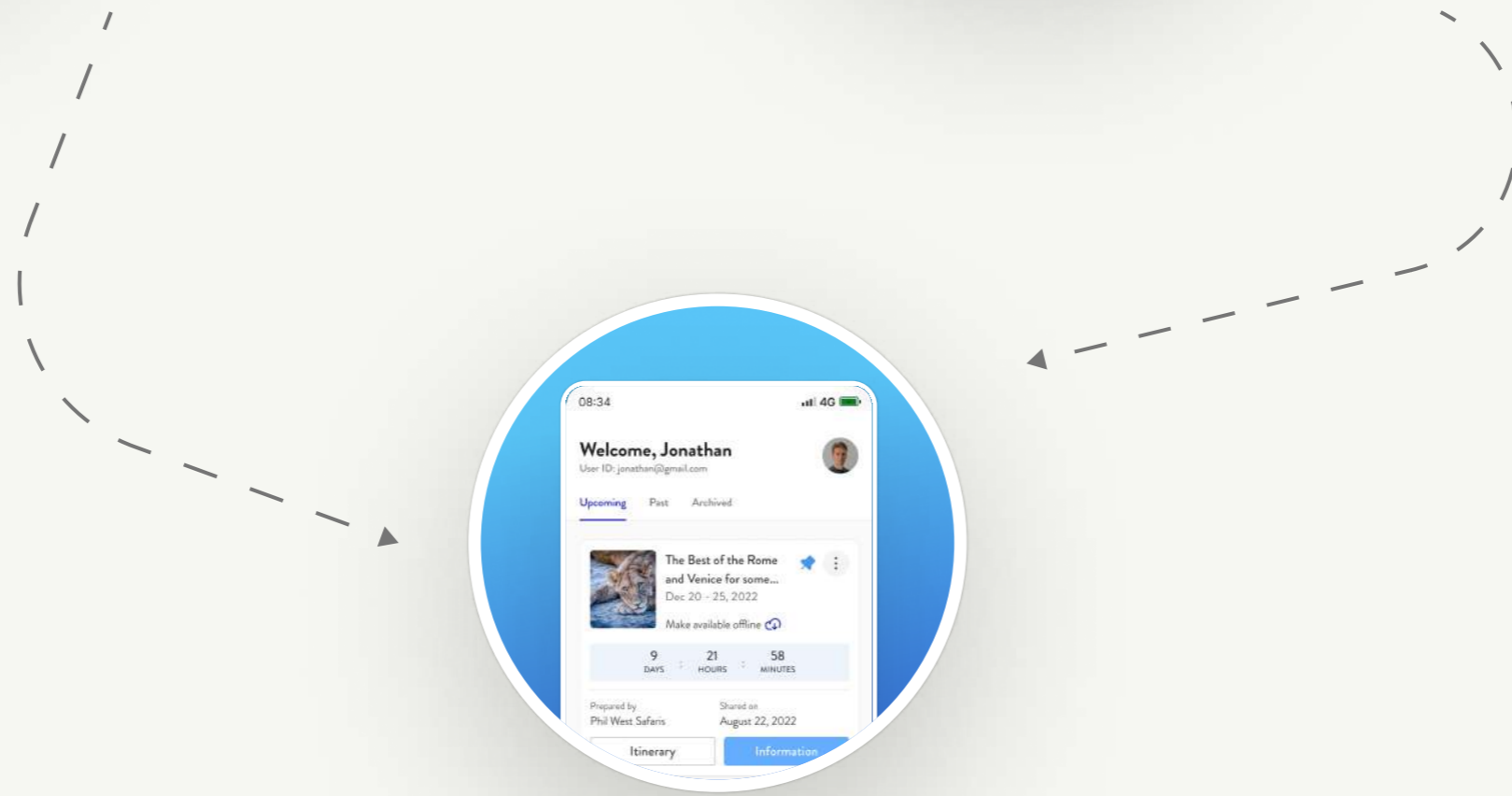
This will launch the itinerary within your app and it will then automatically be saved to your app dashboard.



#### STEP 4

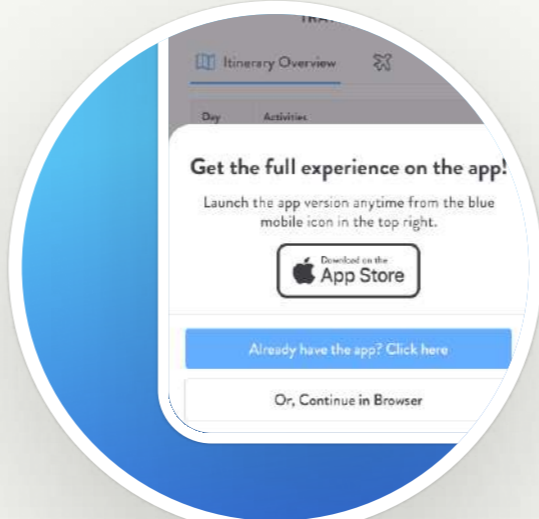
#### Register for the app

Enter your email and set a password to log in. If you have an existing Guest Portal or Safari Portal login you can use the same email + password.



### View the itinerary in your app

You can now explore the itinerary from within your app and revisit your plans anytime by opening the app on your phone.



### View more itineraries in your app

To add any new itineraries or guest portals to your app you should view them on your mobile device first and click “Already have the app? Click here.”

## Frequently Asked Questions

- ▶ Travel Portal is currently available in the App Store and Google Play store.
- ▶ Itineraries are only accessible in the Travel Portal app when first created by travel consultants using the Safari Portal platform.
- ▶ Itineraries will not automatically be visible in your app. You must view them on your phone first and click the button to add them to the app.
- ▶ Still need help? Email [support@travelportal.app](mailto:support@travelportal.app).

